

March 25, 2020

Dear Patients of Beautiful Minds Medical,

As the Coronavirus has dominated the headlines and has continued to evolve, we believe it's important to share the steps we are taking to keep our people safe and our facilities clean. We want our patients to know that we are monitoring this situation constantly; we will watch what's happening locally and adjust policies as needed.

During these unprecedented times, our commitment to you remains unchanged- to provide you with the highest quality of mental health services. We remain here for you during this difficult time, remaining open during our normal business hours so that you can receive the high standard of treatment that you are used to. If you come into our facility know that we are taking extra preventive measures to keep our facility as safe as possible; bathrooms are cleaned each morning with powerful virus killing disinfectants. Waiting rooms are cleaned daily, which includes using sanitizing solutions in high-touch, high-traffic areas. In addition, upon request, we have complimentary n95 masks available for our patients.

Although we are doubling our efforts for cleanliness and taking extra safety precautions, we understand that some of you may not want to leave the safety of your home. We want our patients to be informed that as of March 17, 2020 the FDA and other regulatory government agencies have mandated insurances to ease off restrictions from online/video/phone appointments. This means that you can still receive normal and emergency mental health treatment using technology without exposing yourself to the elements.

If you have any questions about the above-mentioned steps, precautions or new procedures do not hesitate to call us: (530) 889-8780

Thanks for the opportunity to serve you. Rest assured, we are doing everything we can to provide a safe experience for our patients and a healthy environment for our employees and communities.

Sincerely,

Beautiful Minds Medical Team